

# **HURRICANE INDUSTRY BRIEFING**

## RECOVERY UPDATES

- HURRICANE HARVEY
- HURRICANE IRMA
- HURRICANE MARIA

## USPS COMMUNICATION



# HURRICANE HARVEY

## RECOVERY UPDATE



## All Plants operational, including BMEUs and drop shipments

**Customers serviced by the following offices can pickup their mail at the alternate location listed:**

OFFICE	ZIP	PICKUP LOCATION	ZIP
KATY FINANCE	77493	KATY ANNEX	77494
HOUSTON BEAR CREEK	77084	HOUSTON FLEETWOOD	77079
MAURICEVILLE	77626	BRIDGE CITY	77611
DEWEYVILLE	77614	BRIDGE CITY	77611
NOME	77629	CHINA	77613
STOWELL	77661	WINNIE	77665
GLEN FLORA	77443	WHARTON	77488
		ROY MILLER (Returns & PO Box: INGLESIDE 78362)	
ARANSAS PASS	78336		78405
		ROY MILLER (Returns & PO Box: ONSITE MPU)	
PORT ARANSAS	78373		78405
ROCKPORT	78382	INGLESIDE	78362
WOODSBORO	78393	REFUGIO	78377
BAYSIDE	78340	GREGORY	78359
AUSTWELL	77950	TIVOLI	77990

# HURRICANE IRMA

## RECOVERY UPDATE





**All Plants operational, including BMEUs and drop shipments**  
**Retail, PO Box service, and package pickup services restored**  
**Customers serviced by the following offices may pickup mail at their post office:**

- Pompano Beach 33067
- Marathon Key Colony 33051
- Marathon Main Ofc 33050
- Summerland Key 33043
- Summerland Key Main Ofc 33042
- Long Key 33001
- Everglades City 34139
- Goodland 34140
- Chokoloskee 34138

# HURRICANE MARIA

## RECOVERY UPDATE







**Legend**

**USPS Plants**

- OPEN
- CLOSED
- PARTIAL

**USPS DDUs**

- OPEN
- CLOSED
- PARTIAL

**USPS Districts**

- 



**San Juan Plant operational and accepting drop shipments;  
BMEU accepting letters and flats**

**Accepting Priority Mail Express for all ZIPs 006-009**

- 2-day service standard with no service guarantee

**Embargo remains in place for shipment of LIVES**

**Incoming mail service available; customers receiving mail  
via pickup at Post Offices or limited delivery**

## Retail, PO Box, and pickup services available from 8:30 AM – 4:00 PM at the following offices:

ADJUNTAS 00601	COTO LAUREL 00780	MOROVIS 00687
AGUIRRE 00704	DORADO 00646	OLD SAN JUAN 00901
AIBONITO 00705	ENSENADA 00647	PENUELAS 00624
ANASCO 00610	FAJARDO 00738	PONCE 00716
ARECIBO 00612	FERNANDEZ JUNCOS 00909	QUEBRADILLAS 00678
ATOCHA 00733	GARROCHALES 00652	RAMEY 00604
BAJADERO 00616	GUAYANILLA 00656	RINCON 00677
BARCELONETA 00617	GUAYNABO 00966	RIO PIEDRAS 00925
BAYAMON 00959	HATO REY 00918	SABANA GRANDE 00637
BAYAMON GARDENS 00957	HORMIGUEROS 00660	SABANA HOYOS 00688
BOQUERON 00622	ISABELA 00662	SAN ANTONIO 00690
CABO ROJO 00623	JAYUYA 00664	SAN GERMAN 00683
CAGUAS NORTH STATION 00725	LA PLATA 00786	SAN JUAN MOWS 00933
CAMUY 00627	LAJAS 00667	SAN SEBASTIAN 00685
CAPARRA HEIGHTS 00968	LARES 00669	SANTURCE 00908
CAROLINA 00979	LAS PIEDRAS 00771	UTUADO 00641
CAROLINA PUEBLO 00986	LOIZA STREET 00911	VEGA ALTA 00692
CAYEY 00736	MARICAO 00606	VEGA BAJA 00693
CIALES 00638	MARINA 00680	VICTORIA 00605
CIDRA 00739	MAYAGUEZ 00680	YAUCO 00698
COAMO 00769	MINILLAS CENTER 00940	
COMERIO 00782	MOCA 00676	

## Pickup services available from 8:30 AM – 4:00 PM at:

PR ISLAND: VIEQUES 00765

PR ISLAND: CULEBRA 00775

## Customers serviced by the following offices can pickup their mail at the alternate location listed:

OFFICE	ZIP	PICKUP LOCATION	ZIP
65TH INFANTRY	00924	CUPEY	00926
AGUADA	00602	RINCON	00677
ANGELES	00611	LARES	00669
ARECIBLO PUEBLO	00612	ARECIBO MPO	00613
BARRANQUITAS	00794	NARANJITO	00719
CANOVANAS	00729	RIO GRANDE	00745
COTTO	00612	ARECIBO MPO	00613
GUANICA	00653	GUAYAILLA	00656
JUNCOS	00777	GURABO	00778
LAS MARIAS	00670	SAN SEBASTIAN	00685
LUQUILLO	00773	FAJARDO	00738
PLAZA CAROLINA	00985	CAROLINA MPO	00983
PLAZA LAS AMERICAS	00918	SAN JUAN MOWU	00953
PUNTA SANTIAGO	00741	HUMACO	00741
TOA ALTA	00953	TOA BAJA LEVITTOWN	00949
TOA BAJA PUEBLO	00949	TOA BAJA LEVITTOWN	00949

**Retail available at Havensight 00801, 11:00 AM – 4:00 PM**

**Pickup services available:**

- Charlotte Amalie, 11:00 AM – 4:00 PM
- Havensight , 11:00 AM – 4:00 PM
- Tutu Mall / East End, 10:00 AM – 4:00 PM

**Customers serviced by the following offices can pickup their mail at the alternate location listed:**

OFFICE	ZIP	PICKUP LOCATION	ZIP
VETERANS ANNEX	00803	CHARLOTTE AMALIE	00801/2
EMANCIPATION GARDENS	00804	HAVENSIGHT	00801

## **St John**

**PO Box and pickup services from 9:00 AM-3:00 PM**

**Customers serviced by Cruz Bay 00830 may pick up their mail from US Postal Service trucks in front of the building**

## **St Croix**

**PO Box and pickup services from 9:00AM-2:00 PM at the following offices:**

- Christiansted 00820
- Downtown 00822
- Gallows Bay 00824
- Kings Hill 00850
- Sunny Isle 00823

**Customers serviced by Frederiksted 00840 may pick up their mail at Kingshill 00850**

## **USPS has maintained daily and ongoing communications within the impacted communities:**

- Social media
- Radio
- Press releases
- Press interviews
- Outreach within shelters
- 10/1/17: 100 releases provided to mainstream and Hispanic media

**As further impacts are identified, updated information posted to USPS Service Alerts website:**

- <http://about.usps.com/news/service-alerts/welcome.htm>

**PostalPro website:**

- <http://postalpro.usps.com/>

**FAST website:**

- <https://fast.usps.com/fast/fastApp/resources/createMsgBrd.action>



## Industry Alerts continue to be released as impacts warrant and changes occur

Subscribe via email to [IndustryAlert@usps.gov](mailto:IndustryAlert@usps.gov).



**United States Postal Service®**  
**INDUSTRYALERT**  
September 15, 2017

**United States Postal Service®**  
**INDUSTRYALERT**  
September 18, 2017

**United States Postal Service®**  
**INDUSTRYALERT**  
September 23, 2017

**United States Postal Service®**  
**INDUSTRYALERT**  
September 28, 2017

**United States Postal Service®**  
**INDUSTRYALERT**  
October 2, 2017

**Updated: Friday, September 15, 2017**  
**The Postal Service is**  
**33043, 3**  
**All offices in the South**  
**The following offices**

- Margate, 5094 C
- Miami, Coconut
- North Miami Bee

**The following offices**

- Key Largo, 10010
- Tavernier, 91220

**The following offices**

- Coral Springs, C
- Miami, Gratigny
- Islamorada, 828
- Marathon, 5171 C

**Due to Hurricane Maria, th**  
St Croix 008  
St Thomas 008  
St John 008  
Culebra 00775  
Vieques 00765

**Updated: Sept. 23, 2017, 8:00 a.**  
There will be handout service for m  
**Customers can pick up package**

- East End /Tutu Mall for add
- Havensight for box custom

**Charlotte Amalie will provide mai**  
Effective 9/29/17, The followi

- AGUIRRE 0070
- ANASCO 00611
- ARECIBO 00611
- BAYAMON 00951
- BOQUERON 0062
- CABO ROJO 0062
- CAMUY 0062
- CAROLINA 00981
- CAROLINA PUEBLO
- CATANO 00962

**Post Offices in St John and ST Cro**  
**Post Offices in Puerto Rico remain**  
**The San Juan P&DC and Catano**  
There will be no retail services, pa

**Updated: Thursday, September 28, 2017**  
The United States Postal Service is holding a webinar on October 4, 2017 at 3 PM EST to provide information and answer questions regarding hurricane Maria's impact on Retail Operations, Delivery Operations and Drop Shipments. Please join us using the webinar information below. Thank you.

**ATTENDEE INFORMATION**

Toll-Free Attendee Dial In: 866-381-9870  
Conference ID: 34607500  
Attendee Direct URL: <https://usps.webex.com/usps/onstage/g.php?MTID=e81abd034cdeb81eb9e80b466f20df6acb>

If you cannot join using the direct link above, please use the alternate logins below:  
Alternate URL: <https://usps.webex.com>  
Event Number: 993 759 655

**USPS Industry Webinar on Impact of Hurricane Maria**

###  
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# QUESTIONS

